BCOM 1001/ BBA 1001

U.G. DEGREE EXAMINATION, DECEMBER 2015/JANUARY 2016.

First Year — Non-Semester

Commerce/Business Administration

PRINCIPLES OF MANAGEMENT

Time: Three hours

Maximum: 100 marks

PART A — $(5 \times 8 = 40 \text{ marks})$

Answer any FIVE out of Eight questions

- 1. Discuss the different functions of management.
- 2. Explain the major steps in the planning process.
- 3. State the principles of organisation.
- 4. Discuss the major differences between Authority and Power.
- 5. What are the factors responsible for centralization?
- 6. State the need and significance of coordination.

- 7. What are the essentials of an effective control system?
- 8. Compare the TQM with Traditional thinking.

PART B — $(4 \times 15 = 60 \text{ marks})$

Answer any FOUR out of Six questions.

- 9. Describe Henry Fayol's principles of management.
- 10. State the steps in MBO process and explain its advantages.
- 11. What are the causes of conflict between line and staff? Suggest the measures to minimize the conflicts.
- Explain the meaning of delegation of authority and state its principles.
- 13. Discuss the factors determining Decentralisation.
- 14. Explain the meaning of coordination and state its techniques.