### **PONDICHERRY UNIVERSITY**

### DEPARTMENT OF COMMERCE

[School of Management]

### M.PHIL (Commerce) (CBCS System) Degree Programme

COM	611	Н	RESEARCH METHODOLOGY
COM	617	S	ADVANCED FUNCTIONAL MANAGEMENT
COM	621	S	PERSONNEL MANAGEMENT
COM	622	S	FINANCIAL MANAGEMENT
COM	623	S	MARKETING MANAGEMENT
COM	625	S	CORPORATION FINANCE

### COMM 617 ADVANCED FUNCTIONAL MANAGEMENT Soft core

All Faculty 6 Credits

- Unit 1: Management Revisited Scope & Objectives Management Process Principles of Planning Organizing Direction Motivation need and importance Motivation theories Maslow Herzberg Mc Clelland Mc Gregor Porter Lawler and Victor Vroom Relevance of Motivation in Indian Context Communication Recent Trends in Management Science MBO MBE Social Responsibilities Business Ethics Corporate Governance .
- Unit II: Financial Management Scope & Objectives V = f (IF, D) Sources of Finance Leverage Capital Structure Design Capital Budgeting Dividend Policy Working Capital Management Fifty Year of Developments in Finance Relationship between Risk and Return CAPM APT Derivatives Options & Futures Fundamentals of International Finance Forex Management.
- Unit III: Human Resources Management Evolution & Growth Planning & Organizing HR
  Function Manpower Planning Job Analysis & Job Description Recruitment & Training
   Performance Appraisal Organizational Change Recent Trends in HR
- Unit IV: Marketing Management Modern Views Marketing Strategy Consumer Behaviour –
   Segmentation Product Decisions Pricing Channel Decision Promotional Policies –
   Consumer Delight Relationship Marketing Social Marketing Outsourcing.
- Unit V: Production & Technology Management Key issues involved in production process Size
   & location Japanese Management Just-in-time Total Quality Management ISO9000
   Business Process Reengineering Technology Management Technology Transfer Absorption and Diffusion.
- Strategic Management 7S Framework SWOT Analysis Competitive Advantage –

  Unit VI

  Synergy Strategic Analysis Display Matrices Strategic Choices Diversification –

  Mergers & Acq2uisitions Takeover Turnarounds Strategy & Technology Strategy &

  Social Audit.

### **Books Recommended:**

- 1. Dale, Earnest, 'Management Theory & Practice', McGraw Hill, NY.
- 2. Bearley & Mayers, 'Principles of Corporation Finance', McGraw Hill, NY.
- 3. Lawrence, A Ralt, Robert & Hurdick & Fred E Schuster, 'Human Resource Management: A Behavioural Systems Approach', Richard D Irwin, Homewood, Illinois.
- 4. Philip Kotler, 'Marketing Management, Analysis, Planning & Control', Prentice Hall, NY.
- 5. Jaqich, Lawarence R and William F Gloeck, 'Strategic Management & Business Policy', McGraw Hill, Singapore.
- 6. Aswathppa K., Human Resources Management, Himalaya, Bombay
- 7. Tripathi ND., Personnel Management and Industrial Relations, S Chand

# PONDICHERRY UNIVERSITY DEPARTMENT OF COMMERCE M.PHIL (Commerce) (CBCS System) Degree Programme 2002

### **COMM 611 RESEARCH METHODOLOGY**

**Hard core – 6 Credits** 

- Unit I: Research Methodology and Design: Approaches Selection of Problem Techniques involved in defining a problem Concept of Research Design Basic Principles Sample Survey Sampling Designs.
- Unit II: Techniques of survey and collection of data Objectives and Hypothesis Scaling techniques design of questionnaire and schedules collection of data interview technique experimental and case study Pilot study processing of data Tabulation.
- Unit III: Formulation of Hypothesis Null and Alternative Hypothesis Analysis of data Statistical measures Bivariate analysis Sampling Level of significance Testing of Hypothesis Difference in Means Proportions Variance Testing correlation and regression coefficients.
- Unit IV: Parametric and Non parametric tests ANOVA Interact ional effects Multivariate Analysis of variance (MANOVA) Analysis of covariance (MANCOVA) Non-parametric Tests Chisquare test Test of goodness of fit Kolmograv Smirnov Test- Krushal wallis test of one way AOV Mann Whitney U test- Sign test- kendall's coeffeceints of concordance Turkey's HSD tests Duncan's Multi-range test Friedman two analysis.
- Unit V: Multi-variate Analysis and Time Series Tests on interdependencies Factor Analysis Principal components Canonical Correlations- Discriminate Analysis Cluster Analysis Conjoint Analysis Time Series ARIMA Box-Jenkinson's models Forecasting Methods.
- Un it VI: Research Reports and Review: Research Reporty types indexing- Review of Research works in the area of Finance, Marketing, Personnel Management Methodology adopted Techniques employed.

### **Books:**

1) C.R Kothari 'Research Methodology: Methods and Techniques' Wiley Eastern Ltd., New Delhi, 1987

- 2) Gideon Sjoberg & Roger Nett; 'A methodology for a social Research, Rowat Publication, New Delhi 1982
- 3) Roa KV, Research Methodology; Himalaya, Bombay, 1991.
- 4) D.Amarchand (Ed), Research Methods in commerce', Emerald, Madras 1987
- 5) Anderson. T.W, 'Introduction to Multivariate statistical analysis', Wiley estern, New York, 1958
- 6) Hajek, Jaroslav, A course in Non- Parametric Statisitics, Holden day, San Francisco, 1984
- 7) Daniel, Wagne W, 'Biostatistics', Wiley & Sais, Taranto, 1987.
- 8) Afifi AA and Virginia Clark 'computer aided Multivariate Analysis, Life time Learning Publication co., California, 1990

# M.PHIL (Commerce) (CBCS System) WITH EFFECT FROM 1993- 94 COMM 621 PERSONNEL MANAGEMENT 6 Credits

#### **UNIT-I**

Definition of Personal Management - Evolution and Growth of Personnel Management in India - Functions of Personnel Management - Objectives of Personnel Management - Qualities of a good Personnel Management - Professionalisation - Future of Personnel Management in India.

Planning and Organizing the Personnel Function Planning the Personnel Function - Operative and Managerial - Personnel Objectives Principles of Organization- Meaning - Structure and Theories.

### UNIT II

Procurement of Man Power Planning – Procurement of Personnel – Kinds or quality of Personnel – Job Analysis – Job Description – Recruitment Policy - Sources of Recruitment – Selection – Recruitment and Selection Practices in India.

### **UNIT III**

### **Development of Personnel**

Orienting and Training Employees – New Employee Orientation – Programme – Employee Training – Training needs Assessment – Training Practices in India – Principles of Learning – Identifying and Developing Management Talent - Development Programmes.

### **UNIT IV**

### **Performance Appraisal**

Purposes of Appraisal – Factors Affecting Performance Appraisal – Essentials of a good appraisal system – Criteria of Performance Appraisal – Performance Criteria for Operatives – for Frontline Supervisors - for Middle – Level Managers – for Top Mangers – Performance Appraisal Methods – Limitation

### **UNIT V**

### **Grievance and Discipline**

Meaning of Grievance – Causes of Grievance – Grievance redressal Procedure – The Open door policy – Settlement of Grievance in Indian Industry.

### **Organizational Change and Development**

Strategies of Planned Change – Structural Approach – Technological approach – Behavioral approach – Technological approach – Behavioral approach – Process of change – Resistance to change – Change management – Organization Development – Objectives of organization Development – Underlying themes – Approaches to Organization Development – Conducting an Effective Organization Development programme – Steps for action research – Intervention techniques – The impact of Organization Development – Organization Development approaches in India.

### **Books**

- 1. Dr. P. C. Tripathi Personnel Management Sultan Chand & Sons, New Delhi-2.
- 2. Joseph M. Puth Personnel The Management of Securing and maintaining the Work/Over S. Chand & Co.Ltd., New Delhi-55.
- 3. Wayne F Cascio Managing Human Resources: Productivity, Quality of work life, Profits Mc Graw Hill Book Company, New York.
- 4. Lawrence A Rlatt, Robert G Hurdick and Fred E. Schuster Human Resources Management A behavioural Systems Approach Richard D. Irwin, Home Wood Illinois 60430.

# M.PHIL (Commerce) (CBCS System) WITH EFFECT FROM 1993- 94 COMM 622 FINANCIAL MANAGEMENT 6 Credits

### **UNIT I**

Fifty years of development in Finance – Relationship between Risk and value additivity – Markowitz and birth of portfolio theory – Capital Asset Pricing Model (CAPM) Capital budgeting – Techniques – uncertainties.

### **UNIT II**

Financing Decision and Market Efficiency – Efficient Market Hypothesis – Corporate Financing – Dest capacity – Interaction between Investment and Financing Decisions.

### **UNIT III**

Valuation of Corporate Debt – Classical theory of interest – Bond rating – Valuation of options – Warrents and Convertibles, leasing – Lease rental – Determination of costs of financial distress – Theories of capital structure.

### **UNIT IV**

Financial Planning – Short term financial planning – Short term financial decisions – Credit Management – Short term lending and borrowing mergers – Integrations – Pension plans.

### **UNIT V**

Dividend Policy and capital structure – Controversies over different policies – Capital structure and dividend policy – Dividend valuation models. Unresolved issues in financial management research – Risk and return – Exceptions to efficient market theory – How are complex options valued? – Optimum capital structure - value of liquidity. How to explain global financial transactions.

### **Books:-**

- Richard Brearley & Stewart Myers Principles of Corporate Finance Mc Graw Hill Int Book Co. – 1984.
- 2. J. Fred Western Engine F. Brigham Essentials of Managerial Finance Dryden Press 1979.
- 3. M. C. Jensens (ed) Studies on the theories of capital market Frederic a Pracgor Inc New York 1972.
- 4. E Brigham and R. E. Johnson Issues in Managerial Finance Dryden Press 1976.

# M.PHIL (Commerce) (CBCS System) WITH EFFECT FROM 1993- 94 COMM 623 MARKETING MANAGMENT 6 Credits

- Evolution of Marketing: Modern views on Marketing The core concepts of Marketing –
  Marketing Environment Marketing Strategy Consumer Behavior Market Segmentation –
  Marketing Information system and Marketing Research.
- Product Decision: Product Mix decision, Product Positioning Life Cycle. Marketing Strategies on for Introduction, Growth, maturity and declining stages – New product development process – Various stages in new product Development process
- Pricing Decisions: Pricing Objectives, Policies Strategies Selecting a Pricing Method New Product Pricing – Pricing Strategies for different stages in the Life Cycle of a product, skimming pricing Strategies – Penetration Pricing Strategies.
- Channel Decision: Role of distribution Channels Channel Functions Channel Levels –
  Channel Management Decisions, Factors Governing choice of Channel Selection of Channel
  for new product or New Company.
- 5. Promotional Decisions: Promotional decision Communication process promotional mix, Advertisement Sales Promotion and Public relations Managing the Sales force

### **Recommended Books:-**

- 1. Philip Kotler Marketing Management analysis Planning and Control (Prentice Hall)
- 2. Condiff Still and Govoni Fundamentals of Modern Marketing (Prentice Hall)
- 3. Mandell and Rosenberg Marketing (Prentice Hall)
- 4. J. C Gandhi Marketing A Managerial Introduction Tata Mc Graw Hill.
- 5. D. Amarchand, B. Varadharajan Introduction to Marketing (Vikas)

## M.PHIL (Commerce) (CBCS System) WITH EFFECT FROM 1993- 94 COMM 625 CORPORATION FINANCE 6 credits

#### Uint-I

Financial Environment – Finance – Economics and Accounting – An overview of Finance Functions – Legal Operative and Tax Environment of the firm. Financial Plan – need theories, capitalization over and under Capitalization – Capital Structure Corporate Share Capital, Debt Capital and Leverage.

### **Units II**

Sources and Forms of Finance – Sources of long-term Finance, long-term debt – Characteristic of long-term Financing, term loans Corporate Bonds; Investment Banking – Preferred and Common Stock – Leasing – Convertible warrents options. Sources of Short term Financing – Spontaneous sources, unsecured source and secured source.

#### **Unit III**

Financial Intermediaries Markets and Interest Rates – Money Market – Capital Market – Interest rates – Required returns. International Financial Market.

### **Unit IV**

Multinational Finance – Global Financial Markets – Exchange Rates and International Monetary System procedure for Analyzing Potential Foreign Investment – Management of Foreign Assets. International Capital Market.

#### Unit V

Finance and Financial Institutions – Factors Responsible for Growth of Institutional Financing, Institutional Agencies for Supply of Finance to the Industries. Regulations on Financing by financial institutions – Committees on regulation finance – Regulations on Stock Markets. Recent reforms in Stock Market – SEBI

### Books:-

- 1. H. B Mayo Finance an Introduction Dryden Press
- 2. S. C Dachall Corporation Finance Chaitany Publication
- 3. J. C. Vanhorne Financial Management and Policy Eastern Economy edition Eight edn. 1985
- 4. Scall Haley Introduction to Financial Management Mc Graw Hill Book Company 2<sup>nd</sup> Edn. 1986.
- 5. Larence J. Gitman Principles of Managerial Finance Haper International Edn. 1985.
- 6. E. F. Brighem Fundamentals of Financial Management Dryden Press 1980.
- 7. R. M. Srivastava Essentials of Business Finance Himalaya Publishing House. 1986.

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